

## Terms and Conditions for This Tour

**Tour Name: Friendship Tourism 2024 Summer in Minamisanriku Training Camp**

### **【Application Conditions for This Tour】**

1. **Eligibility:** Participants for this tour must be "junior high school students" or "high school students". A "consent form from a guardian (included in the application form)" is required. Additionally, "assistants/companions" are allowed to participate. In their case, a "consent form from a guardian" is not necessary.
2. **Age and Other Conditions:** If participants do not meet the age or other conditions, participation may be denied.
3. **Special Considerations:** If you have a disability, high blood pressure, heart disease, are currently unwell, pregnant, or require a service dog, please inform us. The Minamisanriku Tourism Association (hereinafter referred to as "the Association") will accommodate these needs within reasonable limits.
  - Any costs incurred due to changes in the itinerary will be at the customer's expense.
  - Those currently unwell may be required to submit a medical certificate.
  - Depending on local conditions or the status of transport/accommodation facilities, your application may be declined, or you may be required to have an assistant/companion.
  - Participation may require changes to certain parts of the course.
4. **Health and Safety Measures:** If the Association deems that you are in a "condition requiring protection" due to illness or injury during the tour, it may take "necessary measures".
  - If such measures are not due to the Association's responsibility, the costs incurred for these measures will be at the customer's expense.
  - You must pay these costs by "the date specified by the Association" and through the "method specified by the Association".
5. **Independent Actions:** "Independent actions due to your personal reasons" are generally not allowed.

6. **Disruptive Behavior:** If the Association determines that you may cause "trouble for other travelers" or "disrupt the smooth implementation of the group tour", your application may be declined.
7. **Operational Reasons:** For other operational reasons of the Association, your application may be declined.

## **【Confirmation Items】**

### **1. Items Included in the Tour Fee**

1. Accommodation fees, meal costs, transportation fees (charter bus), experience fees, insurance fees, and other taxes including consumption tax, as specified in the travel itinerary (only those published as of the standard date).
2. Domestic travel accident insurance premiums.

\*Note: The above fees will not be refunded, even if partially unused due to personal reasons.

### **2. Items Not Included in the Tour Fee**

The following items are not included in the tour fee specified in section 1:

- Transportation and accommodation costs from home to the departure point.
- Meal costs during the itinerary marked as "free lunch."
- Additional food and beverages, personal expenses, and associated taxes and service charges.
- Medical expenses related to injury or illness.

### **3. How to Apply for the Tour**

1. **Application:** The applicant (legal guardian) must fill out the designated "Application Form (including the 'Legal Guardian Consent Form')" with the required information.
2. **Submission:** The association accepts reservations for this tour via email submission of the completed form.

Note: At the time of reservation application, the contract is not yet finalized (submission of the application fee is required).

3. **Notification:** The association will notify the applicant and legal guardian that the reservation application for this tour has been received.
  - ✘ In this notification, instructions on how to submit the application fee will be provided.
4. **Application Fee:** The applicant (legal guardian) must submit the application fee within the specified period (transfer to the designated bank account). Note: If the application fee is not submitted within the specified period, the association will treat it as if there was no reservation.
5. **Contract Finalization:** The order of the conclusion of the travel contract, when both the application form and application fee are submitted, will be based on the order of receipt of the reservation.
6. **Application Fee Allocation:** The application fee will be allocated as part of the "tour fee". In the case of voluntary cancellation by the customer, it will be treated as part of the cancellation fee, and if the tour fee is not paid by the specified date, it will be treated as part of the penalty fee.
7. **Waiting List:** At the time of application, if the travel contract cannot be immediately concluded due to full bookings or other reasons, the association will explain the situation and, with the customer's consent, confirm a deadline for waiting for cancellation and make efforts to secure a reservation (hereinafter referred to as "waiting registration").
  - In such cases, the association will accept the "travel application form" and an amount equivalent to the application fee as a "deposit".
  - The association will promptly notify the customer when the reservation is completed. At this point, the contract is concluded, and the "deposit" is treated as the "application fee".
  - However, if the customer requests to cancel the "waiting registration" before the notification of reservation completion or if the reservation cannot be secured by the deadline, the association will refund the full amount of the "deposit".

Note: "Waiting registration" does not guarantee reservation completion.

#### **4. Timing of Contract Formation**

1. The travel contract is considered established when our association accepts the contract and receives the "application fee (travel cost)."

2. Issuance of Contract Document: When a travel contract is established, our association will promptly provide the customer with a document containing the travel schedule, details of the travel services, travel cost, other travel conditions, and matters related to our association's responsibilities (hereinafter referred to as the "contract document").
3. Issuance of Confirmed Document: If the travel schedule or the names of transportation or accommodation facilities cannot be specified in the "contract document," our association will issue a document detailing the confirmed status (final itinerary) (hereinafter referred to as the "confirmed document") by the day before the travel start date.
  - However, if the application for the travel contract is made within seven days before the travel start date, the "confirmed document" may be issued on the travel start date.
  - Even before the issuance date, our association will explain the arrangement status upon inquiry.

## **5. Payment of Travel Fees**

1. For this tour, the deposit submitted by the customer will be allocated as the "travel fee."
2. The deposit must be submitted (paid) within seven days (usually within three days) starting from the day after our association notifies the customer of the acceptance of the reservation.
  - The travel fee must be paid before the "14th day counting back from the day before the travel start date (hereinafter referred to as the 'reference date')." However, if the application is made after the reference date, the payment must be made by the time of application or by the date designated by our association before the travel start date.

## **6. Regarding with Handling of Personal Information**

1. Our association will use the personal information submitted at the time of the travel application for contacting the customer and for arranging transportation and accommodation. The information will also be provided to relevant institutions within the necessary scope.
2. For more details, please refer to the separate document "Purpose of Acquisition and Protection of Personal Information Related to This Tour."

## **7. Other Travel Conditions**

For the following items regarding travel conditions, please refer to our "Domestic Organized Tour Terms and Conditions":

- Changes to Travel Content and Travel Fees
- Customer Substitutions
- Cancellation and Refunds by the Customer (before and after the travel start date)
- Cancellation by our Association (before and after the travel start date)
- Cancellation Fees
- Itinerary Management
- Tour Conductor, etc.
- Responsibility towards Customers
- Customer Responsibilities
- Special Compensation
- Itinerary Guarantee
- Travel Conditions for Customers Wishing to Conclude a Travel Contract via Communication Agreement
- Group and Group Travel Contracts
- Basis of Travel Conditions and Travel Fees

## **8. Matters Not Defined in These Conditions**

1. Matters not defined in these conditions will be governed by our "Organized Tour Contract."
2. In the event of discrepancies between these conditions and the "Organized Tour Contract," the "Organized Tour Contract" will take precedence.
3. If you wish to receive our "Organized Tour Contract," please request it from our association.

### **• Public Site for Our "Organized Tour Contract"**

[https://www.m-kankou.jp/travel\\_agree/](https://www.m-kankou.jp/travel_agree/)

## **Inquiries and Applications**

Registered Travel Agency No. 3-330 by the Governor of Miyagi Prefecture

Miyagi Prefecture Minamisanriku Town Tourism Association

(〒986-0752) 200-1 Futsuka-machi, Shizugawa, Minamisanriku-cho, Motoyoshi-gun, Miyagi Prefecture

TEL: 0226-47-2550

Email: [post@m-kankou.jp](mailto:post@m-kankou.jp)

Domestic Travel Supervisor: Kazuto Oikawa